



in2tel



Locator

1800 911 800
www.in2tel.ie

0818 National Call • 1890 Local Call • 1800 Free phone
1850 Callsave • AreaCall (01, 021, 061, 071, 091 etc)

In2tels Locator service allows your 18xx, 0818 or Areacall (01, 021, 056, etc.) number to be answered in a professional way and then distribute the calls to multiple destinations through our advanced telephony platform.

You have the option of assigning up to 4 different destinations for your inbound calls thus giving you the best chance of answering all of your customer calls. If a call goes unanswered in one location we simply move it on to the next assigned destination. By using this Network facility, it's the most cost effective way to re-route your inbound calls between destinations as you do not incur a divert charge between your locations. For example some of the destinations that you can choose from are, your home number, your office number and even your mobile number. You decide the sequence in which you want to receive the call.

Core to In2tels network is our Web portal which gives you access to control your Locator service. From this portal you can change your destination numbers, ring durations and see your call statistics in real time. This gives you the ability to see how many calls you received this month, this week, even in the last, ultimately giving you an insight on how effective your advertisements are and allow you to measure the return on your investment. It also gives you the ability to change the call profile to maximise your call answering capability.

If in the event you are unable to answer your calls, In2tel have an added voicemail, which captures any unanswered calls and emails them to you as a recording. All emails are sent at the end of the call and the message which is an MP3 file, can then be played on your PC or Smart phone. You have the ability to personalise your voicemail message.

Service Key Points

- 1 All Calls are answered with a Personalised Welcome message
- 2 Calls can be delivered to up to 4 different telephone numbers
- 3 No extra diversion charges to move calls between destination numbers
- 4 Hands on control and visibility of call statistics through an easy to use web portal
- 5 Voicemail to email system to capture any calls that you cannot answer



Multiple destinations:

Target number 1:	014335666	Ring time for target 1:	25	seconds
➔ Target number 2:	0213553221	Ring time for target 2:	15	seconds
➔ Target number 3:	061887967	Ring time for target 3:	15	seconds
➔ Target number 4:	0913214567	Ring time for target 4:	15	seconds
➔ <input type="checkbox"/> Email the voicemail recording	Alternative email address: Fred@fred.com			